

TERMS & CONDITIONS

INTERNATIONAL PADEL TOURNAMENT BARCELONA 2026

20, 21 & 22 November 2026 – Barcelona, Spain

Organised by Padel & Go and OSS Barcelone

1. ORGANISATION AND ACCEPTANCE OF THE TERMS

The **International Padel Tournament Barcelona 2026** is organised jointly in collaboration by:

Padel & Go / Lloret Padel Tours S.L., with registered office in Spain, and

OSS Barcelone,

hereinafter jointly referred to as the "**Organisers**".

The Organisers may work with hotels, padel clubs, transport companies, photographers, catering providers, suppliers and other independent third-party service providers in connection with the event.

By completing a registration, making a payment or otherwise confirming participation in the event, the participant confirms that they have read, understood and accepted these Terms & Conditions, as well as the specific conditions communicated at the time of booking.

Where mandatory consumer or travel legislation applies, these Terms & Conditions shall be interpreted in accordance with such legislation. Nothing in these Terms & Conditions shall exclude or limit any mandatory statutory right which cannot legally be excluded or limited.

2. EVENT

The tournament will take place on:

20, 21 and 22 November 2026

at **Pro Padel Indoor, Barcelona**, or at another equivalent facility designated by the Organisers if operational, technical, sporting, meteorological or other circumstances reasonably require such change.

The event is an **amateur padel tournament**. All categories and levels, including the "Oro" level, are amateur categories and do not constitute professional competition.

The Organisers reserve the right to make reasonable modifications to:

- match schedules;
- court allocations;
- group composition;
- match order;
- tournament timetable;
- tournament format;
- playing facilities;
- social activities;
- accommodation arrangements;
- suppliers and third-party providers;

where such modifications are reasonably necessary for operational, sporting, safety, technical, weather-related or other legitimate reasons.

Where a material change is required by applicable law to give rise to a specific right of the participant, such right shall remain unaffected.

3. REGISTRATION

Registration is personal and is only considered confirmed once the required payment has been received and the Organisers have confirmed the booking.

Participants must provide accurate and complete information, including:

- full name;
- date of birth where required;
- contact details;
- nationality;
- playing level;
- category;
- partner details;
- accommodation requirements;
- any other information reasonably required for the organisation of the event.

The participant is responsible for ensuring that all information supplied is correct.

The Organisers shall not be responsible for problems, additional costs or missed services resulting from incorrect, incomplete or outdated information supplied by the participant.

4. PARTICIPATION REQUIREMENTS

Participants must be physically and medically fit to participate in amateur padel activities.

Participation in the tournament is voluntary and takes place at the participant's own sporting risk, subject always to any mandatory liability applicable under law.

Participants are responsible for informing the Organisers, where reasonably necessary for safety or accommodation purposes, of any relevant condition, restriction or requirement that may materially affect their participation.

The Organisers strongly recommend that every participant obtain appropriate travel and sports insurance covering, at minimum:

- medical expenses;
- sports accidents;
- personal injury;
- cancellation;
- travel interruption;
- flight delays or cancellation;
- lost or delayed luggage;
- personal belongings.

The participant is solely responsible for deciding whether the insurance obtained provides adequate coverage.

5. TOURNAMENT FORMAT

The Organisers will determine the final tournament structure according to the number of registered participants, available courts and operational circumstances.

The standard format may consist of matches played over **two sets with golden point**.

However, in the event of a high number of participants or where necessary to ensure the proper running of the tournament, the Organisers may change the format to:

- group-stage matches played to **9 games with golden point**; and
- final stages played over **two sets with golden point**.

By registering for the tournament, participants expressly acknowledge and accept this possibility.

The Organisers may also modify match schedules or playing times in order to avoid excessive delays and ensure that the tournament can be completed within the announced dates.

6. MINIMUM NUMBER OF MATCHES

The tournament is designed to provide participants with a minimum number of matches according to the specific tournament format and category.

The minimum number of matches is not a guarantee of a particular number of hours on court, specific opponents, specific playing times or a specific final ranking.

The Organisers shall not be responsible for a participant failing to complete the expected number of matches where this results from:

- participant withdrawal;
 - injury;
 - illness;
 - disciplinary exclusion;
 - late arrival;
 - failure to appear;
 - failure or withdrawal of the participant's partner;
 - circumstances attributable to the participant;
 - circumstances outside the reasonable control of the Organisers.
-

7. PARTNER ABSENCE, WITHDRAWAL OR FAILURE TO PLAY

The registration is made on the basis of the players and categories indicated at the time of registration.

If one member of a registered pair:

- fails to arrive;
- withdraws;
- becomes injured;
- becomes ill;
- is unable to participate;
- refuses to play;
- arrives too late to participate in the scheduled match;

the Organisers are not obliged to find a replacement partner or restructure the competition.

The absence or withdrawal of one member of a pair **does not entitle the participants to a refund**, unless otherwise required by mandatory applicable law.

Once a match has been played, the player may not change partner during the tournament unless expressly authorised by the Organisers for exceptional organisational reasons.

8. MATCH INCOMPARABILITY / NO-SHOW

Participants are responsible for attending their matches at the time and court communicated by the Organisers.

A reasonable grace period may be applied by the tournament management depending on the circumstances.

If a participant or pair fails to appear for a scheduled match, the Organisers may declare the match lost by default.

Unless the tournament management decides otherwise, an unplayed group-stage match resulting from a participant's failure to appear shall be recorded as:

9–3 in favour of the opposing pair.

The same principle may be applied to subsequent rounds where technically and sportingly appropriate.

No refund shall be due as a result of a participant's failure to attend a scheduled match.

9. INJURY OR ILLNESS DURING THE TOURNAMENT

If a participant becomes injured or ill before or during the tournament and is unable to continue playing, no refund shall normally be due for services already contracted or reserved, subject always to mandatory legal rights.

In particular, an injury occurring during the tournament does not create an automatic right to reimbursement of:

- tournament registration;
- accommodation;
- meals;
- social activities;
- transfers;
- other contracted services.

The Organisers shall, where reasonably possible, assist the participant in accessing appropriate medical or emergency services, but medical treatment itself shall be subject to the applicable healthcare provider and/or the participant's insurance.

The Organisers shall not be responsible for medical expenses, treatment costs or consequences not legally attributable to the Organisers.

10. PAYMENT CONDITIONS

The payment schedule communicated at the time of booking shall form part of the participant's contract.

Unless otherwise expressly agreed in writing:

- the reservation requires the applicable deposit at the time of booking;
- the outstanding balance must be paid by the deadline communicated by the Organisers;
- failure to make the required payment by the deadline may result in cancellation of the reservation.

Any bank charges, currency conversion costs or payment processing fees attributable to the participant shall be borne by the participant.

The Organisers reserve the right to cancel an unpaid or incomplete reservation after providing reasonable notice where appropriate.

11. CANCELLATION BY THE PARTICIPANT

Any cancellation request must be submitted **in writing** to the Organisers.

The date on which the written cancellation is received shall determine the applicable cancellation conditions.

Unless mandatory law provides otherwise, the following standard cancellation scale shall apply:

More than 60 days before the start of the event

85% refund of the total amount paid.

Between 60 and 35 days before the start of the event

50% refund of the total amount paid.

34 days or fewer before the start of the event

No refund will normally be made.

These cancellation charges are intended to reflect the non-recoverable or partially recoverable costs associated with accommodation, sporting facilities, tournament organisation, staffing, suppliers, administration and other services reserved in advance.

Where required by applicable law, the participant may request a justification of the applicable cancellation charge.

12. CANCELLATION DUE TO EXTRAORDINARY CIRCUMSTANCES

Nothing in these Terms & Conditions shall prevent a participant from exercising any mandatory statutory right to terminate the contract without a cancellation fee where applicable law expressly provides such right.

In particular, where the event constitutes a package travel arrangement and unavoidable and extraordinary circumstances occur at the destination or its immediate vicinity which significantly affect the performance of the package or the transport of passengers to the destination, the participant may have a statutory right to terminate the contract without a termination fee and receive the applicable refund.

Such rights shall prevail over the standard cancellation scale set out above.

13. TRANSFER OF A RESERVATION

Where permitted by applicable law and reasonably possible from an organisational perspective, a participant may request the transfer of their booking to another person.

Any such transfer must be requested in writing and sufficiently in advance.

The participant may be responsible for reasonable costs arising from the transfer, including costs charged by hotels, suppliers, payment providers or other third parties.

The original participant and the replacement participant may be jointly responsible for any outstanding amount or reasonable transfer costs where permitted by law.

The Organisers cannot guarantee that a transfer will be possible.

14. FLIGHTS AND INDEPENDENT TRANSPORT

Unless expressly stated as included in the participant's booking, **flights, airport transfers, trains, buses, taxis and other transportation are not included in the tournament package.**

Participants are solely responsible for arranging their own transportation and for allowing sufficient time to arrive at the tournament and hotel.

The Organisers shall not be responsible for:

- flight delays;
- flight cancellations;
- missed flights;
- missed connections;
- airline strikes;

- airport closures;
- lost or delayed luggage;
- passport or visa problems;
- border restrictions;
- transport delays;
- traffic;
- failure to arrive on time.

Where such circumstances result in the participant missing accommodation, meals, matches or other activities, no refund shall normally be due for the services missed, subject to any mandatory statutory rights.

Participants are strongly advised to purchase appropriate travel insurance.

15. ACCOMMODATION

Accommodation is provided by the relevant hotel or accommodation provider.

Room allocation is subject to availability and the conditions of the accommodation provider.

The Organisers may, where reasonably necessary, replace the initially announced hotel with another accommodation establishment of an equivalent or reasonably comparable category.

The Organisers shall not be responsible for:

- hotel-specific rules;
- noise caused by other guests;
- behaviour of other guests;
- loss of personal belongings where attributable to the participant's negligence;
- damage caused by the participant;
- services not included in the booked package;
- additional hotel charges incurred by the participant.

Any damage caused to hotel property by a participant shall be the responsibility of that participant.

Participants must comply with the hotel's internal rules.

16. THIRD-PARTY SERVICE PROVIDERS

Certain services may be provided by independent third parties, including:

- hotels;
- padel facilities;
- transport providers;

- catering providers;
- photographers;
- entertainment venues;
- medical providers;
- other suppliers.

The Organisers will use reasonable care in selecting and coordinating third-party providers within their respective areas of responsibility.

Where applicable law permits, the Organisers shall not be liable for loss, damage, delay or additional costs caused exclusively by the acts or omissions of a third party that is outside the Organisers' reasonable control, particularly where such event is unforeseeable or unavoidable.

Where mandatory package-travel legislation applies, the statutory responsibility of the organiser for the proper performance of the package shall remain unaffected.

17. CHANGES TO THE PROGRAMME

The Organisers reserve the right to make reasonable changes to the programme where necessary for operational, sporting, safety, technical, meteorological or other legitimate reasons.

These may include:

- change of court;
- change of match time;
- change of tournament format;
- modification of group schedules;
- change of hotel;
- replacement of a supplier;
- modification or cancellation of a social activity;
- modification of entertainment;
- changes required by venue availability.

Where a change constitutes a legally significant alteration of a package travel contract, the participant's statutory rights shall apply.

18. WEATHER AND PLAYING CONDITIONS

Padel is a sport affected by weather and environmental conditions.

Where weather or other circumstances affect the availability or safety of playing facilities, the Organisers may:

- delay matches;
- change court allocations;
- modify the tournament format;
- move matches to alternative facilities;
- reschedule matches;
- suspend play temporarily;
- take other reasonable measures necessary to protect participants and ensure the event can continue.

Where the event is affected by circumstances beyond the reasonable control of the Organisers, the Organisers shall not be liable for indirect losses or additional personal expenses incurred by participants, subject to mandatory legal obligations.

19. FORCE MAJEURE

The Organisers shall not be responsible for failure, delay or modification caused by circumstances that are beyond their reasonable control and whose consequences could not reasonably have been avoided despite taking reasonable measures.

Such circumstances may include, without limitation:

- extreme weather;
- natural disasters;
- fire;
- flooding;
- serious public health emergencies;
- war;
- terrorism or serious security threats;
- governmental restrictions;
- strikes;
- transport disruption;
- closure of sports facilities;
- major technical failures;
- power outages;
- decisions of public authorities;
- other unavoidable and extraordinary circumstances.

Where mandatory travel or consumer legislation provides specific rights or obligations in such circumstances, those provisions shall apply.

20. PARTICIPANT CONDUCT

Participants must behave respectfully towards:

- other players;
- tournament staff;
- hotel staff;
- club staff;
- referees or tournament personnel;
- suppliers;
- members of the public.

Violent, threatening, abusive, discriminatory, seriously disruptive or dangerous behaviour may result in immediate exclusion from the tournament.

The Organisers may also exclude a participant where their conduct creates a significant risk to other participants, staff, facilities or the reputation or proper operation of the event.

In such circumstances, **no refund shall normally be due**, subject to any mandatory rights under applicable law.

The participant shall remain responsible for any damage caused to property or persons as a result of their conduct.

21. ALCOHOL AND SOCIAL ACTIVITIES

Participants are responsible for their own behaviour during social activities and for any voluntary consumption of alcohol.

The Organisers shall not be responsible for consequences arising solely from a participant's voluntary consumption of alcohol or other lawful substances, except where liability cannot legally be excluded.

Participants remain responsible for complying with the rules of hotels, venues, clubs and entertainment establishments.

22. PERSONAL BELONGINGS

Participants are responsible for their personal belongings, equipment, valuables, documents and electronic devices.

The Organisers shall not be responsible for loss, theft or damage to personal belongings except where such responsibility is imposed by applicable law.

Participants are responsible for using any lockers, hotel safes or security facilities appropriately.

23. PHOTOGRAPHY, VIDEO AND PROMOTIONAL CONTENT

Photography and video recording may take place during the tournament and associated activities.

Participants acknowledge that images or audiovisual material may be captured in which they appear, including during matches, ceremonies, social activities and group photographs.

Subject to applicable data-protection and image-rights legislation, the Organisers may use such material for legitimate promotional and communication purposes relating to the tournament and the Organisers' activities, including websites, social media and future promotional material.

Participants who have specific legally protected objections should communicate them to the Organisers in writing.

The Organisers will take reasonable measures regarding the use of identifiable images and will comply with applicable data-protection requirements.

24. PERSONAL DATA AND GDPR

Personal data will be processed in accordance with the **General Data Protection Regulation (EU) 2016/679**, applicable Spanish data-protection legislation and other applicable privacy regulations.

Depending on the particular processing activity, Padel & Go and OSS Barcelone may act as independent controllers or joint controllers where they jointly determine the purposes and means of processing.

Where the parties act as joint controllers, their respective responsibilities shall be appropriately determined in accordance with Article 26 GDPR.

Personal data may be processed for purposes including:

- registration;
- tournament organisation;
- accommodation management;
- payment administration;
- communication with participants;
- customer service;
- legal and accounting obligations;
- safety and emergency management;
- event-related communication.

Participants may exercise their applicable data-protection rights in accordance with the privacy information provided by the Organisers.

25. MEDICAL ASSISTANCE AND EMERGENCIES

In the event of an emergency, the Organisers may contact emergency services or other appropriate medical providers where reasonably necessary.

The participant authorises the Organisers and their personnel to take reasonable emergency measures where immediate action is necessary and the participant is unable to provide instructions.

The cost of medical treatment shall be borne by the participant or their insurance provider unless applicable law provides otherwise.

26. COMPLAINTS DURING THE EVENT

Participants should notify the Organisers as soon as reasonably possible of any problem affecting a service included in their booking.

Complaints concerning tournament services should be reported promptly so that the Organisers have a reasonable opportunity to investigate and, where appropriate, remedy the situation.

Where applicable package-travel legislation applies, participants are required to communicate any lack of conformity without undue delay, and the statutory obligations of the organiser regarding assistance and remedy shall apply.

27. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, the Organisers shall not be liable for:

- losses caused by the participant;
- losses caused by a third party unrelated to the provision of the contracted services where such event is unforeseeable or unavoidable;
- losses caused by unavoidable and extraordinary circumstances;
- indirect or consequential losses where such exclusion is legally permitted;
- loss of personal belongings;
- missed flights or transportation;
- delays caused by the participant;
- missed matches caused by the participant;
- injury or illness not attributable to the Organisers;
- costs arising from inadequate travel insurance;
- costs arising from activities undertaken independently by the participant;

- additional expenses resulting from voluntary changes made by the participant;
- damage caused by the participant to third-party property;
- consequences arising from failure to comply with tournament, hotel or venue rules.

Nothing in this clause excludes or limits liability which cannot legally be excluded or limited under applicable EU or national legislation.

Where applicable, any statutory limitations of liability available to the relevant travel service provider under applicable international conventions or EU legislation shall also be taken into consideration.

28. PARTICIPANT'S OWN RESPONSIBILITY

The participant accepts responsibility for:

- providing accurate information;
- arriving on time;
- complying with tournament rules;
- complying with hotel and venue rules;
- safeguarding personal belongings;
- obtaining appropriate insurance;
- ensuring possession of valid identification and travel documentation;
- complying with visa and entry requirements where applicable;
- ensuring that they are physically capable of participating;
- paying any personal or additional expenses not included in the package.

Failure to comply with these obligations may result in additional costs or exclusion from specific services without refund, where legally permitted.

29. MINIMUM PARTICIPATION AND EVENT MODIFICATION

The Organisers reserve the right to modify, postpone or cancel the event before its commencement where the minimum number of participants required to operate the event has not been reached or where circumstances make its organisation reasonably impossible.

Where the event is cancelled by the Organisers for reasons covered by mandatory package-travel legislation, the participant shall receive the rights and refunds required by applicable law.

Where legally permitted, the Organisers shall not be responsible for additional compensation where the cancellation results from circumstances expressly recognised by law as exempting the organiser from compensation.

30. REFUNDS

Where a refund is legally due, the Organisers will process it in accordance with the applicable legislation and the payment method used for the original booking, unless another method is agreed.

Where applicable package-travel legislation requires a refund following termination of the contract, the statutory deadline shall apply.

No refund shall be made for optional services or activities voluntarily not used by the participant where no statutory right to reimbursement exists.

31. INSURANCE

Participants are strongly advised to obtain comprehensive travel insurance covering:

- cancellation;
- medical expenses;
- sports participation;
- accident;
- repatriation;
- flight cancellation;
- flight delay;
- missed connections;
- luggage;
- personal liability.

The Organisers do not provide personal travel insurance unless expressly stated in the booking documentation.

The absence of insurance does not create additional liability for the Organisers where such liability would otherwise not exist.

32. INTELLECTUAL PROPERTY AND EVENT MATERIAL

The tournament name, branding, photographs commissioned by the Organisers, graphics, promotional material, tournament documentation and other event content remain the property of their respective owners.

Participants may not commercially reproduce or exploit event materials without prior written authorisation.

33. AMENDMENTS

The Organisers may update these Terms & Conditions where necessary to reflect changes in legislation, suppliers, operational requirements or event organisation.

Any amendment applicable to an already confirmed booking that materially affects the participant's contractual rights shall be communicated in accordance with applicable law.

34. SEVERABILITY

If any provision of these Terms & Conditions is found to be invalid, unlawful or unenforceable, that provision shall be interpreted or replaced to the minimum extent necessary to make it valid and enforceable.

The remaining provisions shall continue in full force and effect.

35. APPLICABLE LAW AND CONSUMER RIGHTS

These Terms & Conditions shall be governed by the applicable law.

Where the participant qualifies as a consumer, nothing in these Terms & Conditions shall deprive the participant of mandatory rights granted by the consumer-protection legislation applicable to their situation.

In particular, where the booking constitutes a package travel arrangement, the mandatory provisions applicable to package travel shall prevail over any conflicting contractual provision.

Any dispute shall be subject to the competent courts determined under the applicable consumer and jurisdiction legislation.

36. FINAL ACCEPTANCE

By completing the registration and/or payment for the **International Padel Tournament Barcelona 2026**, the participant confirms that:

1. They have read these Terms & Conditions.
2. They understand the tournament format and possible format modifications.
3. They accept the payment and cancellation conditions.
4. They understand the rules concerning injuries, partner absence and no-shows.
5. They understand that flights and independent transportation are their own responsibility unless expressly included.

6. They have been advised to obtain appropriate travel and sports insurance.
7. They agree to comply with the rules of the tournament, hotel, club and other venues.
8. They accept the processing of their personal data in accordance with the applicable privacy information.
9. They understand that mandatory consumer and travel rights remain unaffected by these Terms & Conditions.

By registering for the event, the participant expressly accepts these Terms & Conditions.

**PADeI & GO / LLORET PADEL TOURS S.L.
OSS BARCELONE**

**International Padel Tournament Barcelona 2026
20–22 November 2026 – Barcelona, Spain**